

Clearance Rate Louisville Fire Department

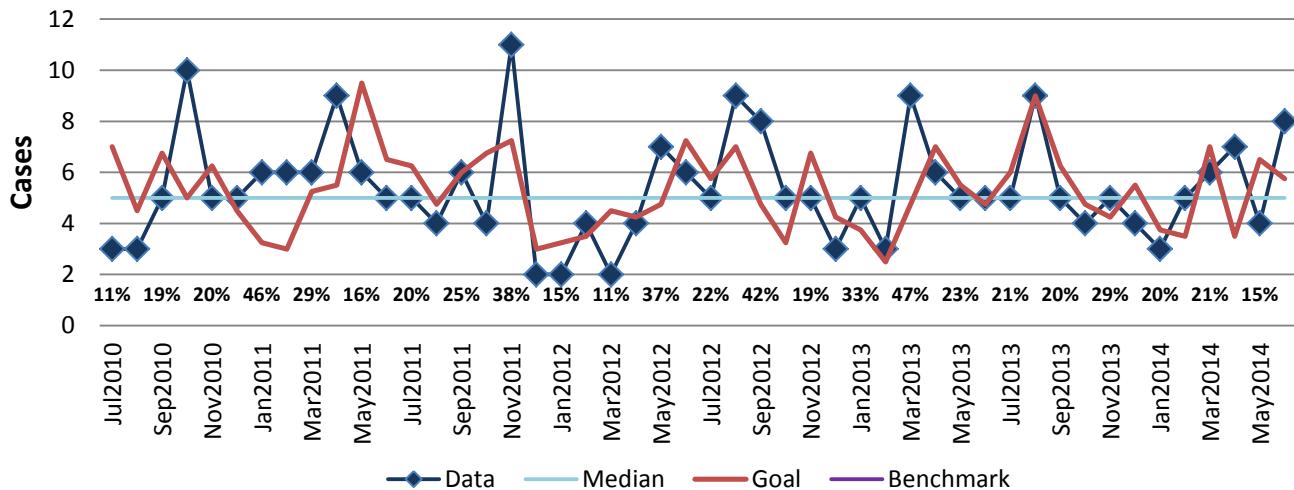


KPI Owner: Major Henry Ott

Process: Arson Investigation

| Baseline, Goal, & Benchmark | | Source Summary | Continuous Improvement Summary | | |
|---|------------------------------------|---|---|----------------|--|
| Baseline: Calendar Year 2012, 26% Yearly Rate Goal: >=25% clearance rate Benchmark: 25% | | Data Source: Arson Bureau Statistics XLSX Goal Source: TBD Benchmark Source: FBI UCR Data | Plan-Do-Check-Act Step is Unclear Measurement Method: The number of offenses cleared or solved for incendiary investigations Why Measure: To investigate incendiary fires & convict those responsible Next Improvement Step: Determine the root cause for the case clearance rate being less than desirable. | | |
| How Are We Doing? | | | | | |
| Jul2013-Jun2014 12 Month Goal | Jul2013-Jun2014 12 Month Actual | | Jun2014 Goal | Jun2014 Actual | |
| 66 | 65 | | 6 | 8 | |
| Cases | Cases | | Cases | Cases | |

Clearance Rate



Root cause analysis is not necessary because there is no gap between the goal and current performance.